

Important information prior to purchase.

1. Purchase

Upon purchasing the contractual products offered on eBay and in our web shop, you accept our General Terms and Conditions of Business and the policy outlined below. Following your purchase, you will automatically receive an e-mail from us at your e-mail address that we have on record at eBay. You will be asked, in said e-mail, to adapt your contact details (link to adapt your contact details), and you will also be informed about the shipping and customs procedure. Should this data, which is mandatorily required, not be updated no later than 5 hours after the purchase, the item will be shipped to the address that we have on record at eBay. After that, in accordance with our T&Cs, we do not provide any support, e.g. with delivery problems, taking items back if there are any customs problems, refusal to pay statutory VAT, amendments to invoices, etc. If we receive the data by 2 p.m. CET, the item is basically always shipped on the same day. Once the data has been updated and the item has been paid for, you will receive our order confirmation, incl. T&Cs and returns policy. Only the T&Cs and returns policy of ALL4SPS GmbH will apply.

2. EORI / VAT ID

Commercial purchasers (traders) from Germany and Austria absolutely need to notify us of their EORI number. We cannot ship the goods without such number. It will also be sufficient if you forward us a copy confirmation of registration with the EORI by e-mail.

3. Short cut / ALL4SPS warranty

(US) Used component

3-month ALL4SPS warranty (in line with the T&Cs of ALL4SPS GmbH). Definition (US): "Article has already been used. An article showing signs of wear and tear, but in good condition and fully functional. The article may, under certain circumstances, be a demonstration model or an item that has been returned to the seller after use.

(REF) Refurbished component

6-month ALL4SPS warranty (in line with the T&Cs of ALL4SPS GmbH). Definition (REF) The item has been refurbished by an eBay seller (and not by a dealer licensed by the manufacturer). That means that the product has been tested, cleaned and repaired, so that it is once again fully functional and is in impeccable condition, taking into account its age.

(NO) New component

6-month ALL4SPS warranty (in line with the T&Cs of ALL4SPS GmbH). Definition (NO): New: Other (See item description remark): The item is new, with or without the original packaging. The item is new, but may have been put into operation for testing purposes prior to being shipped. The item is in very good condition. Manufacturer-specific accessories may be missing or incomplete.

(NS) New component in sealed original packaging.

12-month ALL4SPS warranty (in line with the T&Cs of ALL4SPS GmbH). Definition (NS): An item, the original packaging of which has (if applicable) not been opened or removed. The item is still sealed in the original shrink wrap (if applicable)

4. Prices

The prices are exclusive of Swiss VAT.

5. Modes of shipment

- FedEx Standard or Priority
- Shipping with customer FedEx Account (Notify FedEx Import Number)
- Swiss Mail (Switzerland only)
- FedEx Domestic Swiss Pack (Switzerland only)

6. Express delivery service

As we know how expensive production line stoppages can be, we offer a global Express delivery service on all our products. To make use of it, select FedEx Priority.

7. International "Incoterms CPT 2010" shipping

ALL4SPS GmbH only uses "Incoterms CPT 2010". The place of delivery is always: ALL4SPS GmbH, Friedberg 234, 9427 Wolfhalden, Switzerland. "Incoterms CPT" obliges the seller, ALL4SPS GmbH, to clear the goods for export, if applicable. The seller ALL4SPS GmbH is, however, not obliged to clear goods for import, pay import duties or complete import duty formalities.

CPT carriage paid (..destination specified)

Incoterms "Carriage Paid To" means that the seller delivers the goods to the carrier or any other person specified by the seller at an agreed location. In addition, the seller is required to conclude the contract of carriage and pay the freight charges incurred for transporting the goods to the destination specified.

8. Customs duties / Customs clearance / Taxes / Incoterms

The value of the item(s) contained in the consignment is listed, in accordance with the product type, on the customs forms for parcels that are despatched to countries outside Switzerland. In order to simplify the procedure for our customers, or based on a statutory obligation, we reserve the right to specify such details vis-à-vis the customs authorities. The customs authorities may open parcels to check them. We have no control over that. Customs or import duties are levied once the parcel has reached your country. Any customs clearance fees shall be borne by you. Any additional fees for customs clearance need to be borne by the recipient. We have no control over these fees, and cannot predict the amount of them in advance. The customs regulations vary considerably from country to country. Should you require any further information, please contact your local customs authorities. Any import duties due in your country must be borne by you. "Incoterms CPT 2010"

Note: The customs authorities of some countries require special proof of identity from the importer of goods prior to a consignment being cleared. As the importer of the goods, you or the recipient of the consignment may be required to give an identification number, e.g. the EORI number, a national identification number, CPF or taxpayer's ID. ALL4SPS GmbH always declares the correct value of the goods. Any enquiries aimed at achieving the manipulation of goods values are illegal, as per international commercial law, eBay T&Cs and ALL4SPS GmbH T&Cs. We reserve the discretionary right to submit a complaint to your customs authority. ALL4SPS GmbH does not issue T documents and proofs of origin.

9. Product-specific delivery restrictions

ALL4SPS shall fulfil this contract under the proviso that there are no obstacles to the fulfilment due to national or international regulations of foreign trade law, as well as no embargos and/or other sanctions.

The following countries are currently generally excluded from shipping: Afghanistan, Belarus, Guinea, Guinea-Bissau, Iraq, Iran, Yemen, Cuba, Lebanon, Libya, North Korea, The Republic of Mali, The Republic of Southern Sudan, The Russian Federation, Somalia, Sudan, Syria, Tajikistan, Turkmenistan, The Ukraine, Uzbekistan and Venezuela.

These goods are controlled by the US authorities (if they are marked with "ECCN" not equalling "N"), and they may only be supplied in the respective country of the end user and used by them. Without the permission of the US authorities or another authorisation pursuant to US legal regulations, the goods must not be sold, transferred or passed on in any other way to other countries or other people, with the exception of the indicated end user, neither in their original form nor after having been processed into other goods. The goods marked with "AL" not equalling "N" are subject to European/national export authorisation requirements. For goods without any markers, with the markers "AL N" / "ECCN N" or "AL 9X9999" / "ECCN: 9X9999" there may be a permit requirement due to the purpose of use or the final destination.

Compliance with export control regulations

The customer shall comply with the corresponding applicable regulations of the national and international (re-)export control regulations when transferring the deliveries of ALL4SPS (hardware and/or software and/or technology, as well as any relevant documentation, irrespective of the way they have been made available) or in connection with the services provided by ALL4SPS (including technical support of any kind) to third parties. In any case the (re-)export control regulations of Switzerland, Germany, the European Union and the United States of America shall be complied with when deliveries are transferred to a third party.

In the event that it may be necessary that authorities or ALL4SPS carry out export control tests, you shall have to provide ALL4SPS after due request promptly with all information about the final recipient, the final destination and the purpose of use of the deliveries from ALL4SPS, as well as the corresponding applicable export control restrictions.

The customer shall hold ALL4SPS fully harmless from all claims any authority or a third party may assert against ALL4SPS due to non-compliance with the above mentioned obligations arising from export control regulations by the customer; and the customer shall undertake to reimburse ALL4SPS for any damage or expenses incurred in this connection.

10. Fake purchasers

ALL4SPS GmbH has a zero-tolerance strategy vis-à-vis fake purchasers, and purchasers who abuse the right of return. Any purchaser of this nature will immediately be permanently blocked from using eBay and also blocked in our system.

11. "Incoterms DDP" returns on the part of the purchaser

Should the customer return components not required to ALL4SPS GmbH, such customer shall bear the transport costs and customs duties incurred for the latter itself, "Incoterms DDP". Goods that are not needed are to be returned to ALL4SPS GmbH within fourteen (14) days of receipt of the goods, otherwise any return is excluded. Within the

context of making use of the ALL4SPS GmbH guarantee, the customer shall be required to bear the outward and return costs incurred. In a guarantee case, ALL4SPS GmbH shall bear the costs of a delivery to the customer (except for Express costs). The customer shall bear the costs of the transport to ALL4SPS GmbH (return delivery costs). It is not possible for ALL4SPS GmbH to commission a forwarding agent for the return transport.

12. Transport insurance

Transport insurance needs to be enquired about once the customer has received the order confirmation. Should transport insurance be desired, we will notify you about the price of it in an adjusted order confirmation. Otherwise, "Incoterms CPT 2010" shall apply. Once the goods/the parcel have left the delivery location (once the parcel has been handed in to FedEx), the transport risk shall pass to the purchaser in full. ALL4SPS GmbH shall, from this point on, no longer be liable for any transport damage incurred and/or lost parcels.

13. Collection by the customer

You can naturally collect any item purchased from our premises. Please note, in this case, that we have limited hours for parcels being collected by customers. It is mandatory to contact us in advance by telephone or e-mail. No collection charges apply during our opening hours. Customers from outside Switzerland who collect from us need to organise the complete customs clearance themselves. ALL4SPS GmbH only provides 3 commercial invoices, on which Swiss VAT is shown. If the purchaser lets us have the original export confirmation from the customs authorities, we will reimburse the VAT charged.

14. Delivery date

You can enquire about delivery times in your country directly on FedEx' website.

15. Copyrights and trademark rights

The entire content of the eBay websites/eBay templates and logos of ALL4SPS GmbH are protected under trademark law. All rights are held by ALL4SPS GmbH or third parties. The elements on the websites of ALL4SPS GmbH are only freely accessible for browsing purposes or purchases. The duplication of the material (text and images) or parts thereof in any written or electronic form is only permitted with express mention of ALL4SPS GmbH. The reproduction, transmission, modification, linking or use of the websites of ALL4SPS GmbH for public or commercial purposes is prohibited without the prior written consent of ALL4SPS GmbH.

This contract has been drawn up in German. Should it be translated into any other language, the German version is binding.